

# GET CONNECTED

## TO YOUR CARE TEAM AND YOUR PATIENTS

### Your Guide to the DC HIE Connectivity Program

#### ABOUT THE PROGRAM



The DC Health Information Exchange (DC HIE) is a system of HIE entities that meet common privacy, security, use, and access requirements. The DC HIE Connectivity Program will provide education, training, and enrollment with one of the District's health information exchanges, free of charge, to all Medicaid enrolled providers in the District.

#### WHO IS ELIGIBLE?

Through 2021, all Medicaid enrolled providers who submit Medicaid claims to DHCF are eligible for the program at no cost to the provider.



## VALUES AND BENEFITS OF GETTING CONNECTED TO THE DC HIE

#### OPTIMIZE YOUR EHR WORKFLOW

Enrolling in the DC HIE program reduces the manual work and non-electronic processes it takes to obtain your patients data, such as faxes, paper referrals, paper charts, and phone calls, so you can devote your focus to patient care.

#### ACCESS TO CARE TEAM DATA

With access to data from a patient's entire care team, you can understand the scope of services a patient has received and create a comprehensive care plan that will result in the improvement on discharge planning.

#### IMPROVE TRANSITIONS OF CARE

Enrolling in the DC HIE program will provide you with timely access to critical patient information that can: reduce duplicate testing; improve diagnoses; minimize medication errors; and, decrease readmission risks.

## HOW TO GET CONNECTED



#### STEP 1

Schedule an informational session with Team Enlightened



#### STEP 2

Execute a participation agreement with a DC HIE entity



#### STEP 3

Activate HIE account to get access to electronic patient records, and receive encounter notifications



#### STEP 4

Send encounter data to the HIE



#### STEP 5

Send clinical data to the HIE

#### QUESTIONS? CONTACT US:

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#### WHO'S TEAM ENLIGHTENED?

Team Enlightened provides technical assistance and makes a difference for DC Medicaid providers by promoting the DC Health Information Exchange (HIE) and by promoting interoperability through the DC Health Information Exchange Connectivity Program. Our goal is to promote value in the DC HIE through a modern Health IT infrastructure.



## DC HIE CONNECTIVITY

# GET CONNECTED NOW

There are four levels of connectivity Enlightened, Inc. can assist providers to achieve. The table below includes a description of the levels and the TA services that will be provided to at each level. No matter where your practice is in your journey to connect to the HIE, Enlightened, Inc. can assist.

### LEVEL 1

#### Complete DC HIE Training and Education

Users will be able to utilize Team Enlightened's Health IT resources in order to address their organization's current HIE needs.

### LEVEL 2

#### View Clinical Data and Receive Alerts

Initial connectivity to the DC HIE will allow users to access clinical data and hospitalization alerts.

### LEVEL 3

#### Send Information to the DC HIE

Users will be able to send encounter information about their patients, making it their initial step to accessing CRISP core HIE services.

### LEVEL 4

#### Share Patient Clinical Data

Through the sharing of clinical data with the DC HIE, users will contribute to developing a more comprehensive profile on their patients. This will increase and enhance the data available among providers treating the same patients.

#### SERVICES

- Receive HIE tools training and adoptions
- Receive EHR workflow enhancement
- Receive Merit-based Incentive Payment System (MIPS) quality consulting

#### BENEFITS

- EHR and HIE support/training
- Practice transformation
- Financial incentives across all payers: Medicare, Medicaid, commercial (CareFirst PCMH eligible)

#### SERVICES

- Receive Encounter Notification Service (ENS)
- Utilize CRISP's unified landing page
- Receive access to provider directory
- Receive population health analytics

#### BENEFITS

- Notifications when your patient has a hospital encounter
- Access to clinical records
- Reduce administrative overhead

#### SERVICES

- Receive auto-subscribed patient lists for ENS
- Receive access to all clinical encounters

#### BENEFITS

- Improve care coordination and information flow
- Help build comprehensive patient profiles
- Patient encounters will appear in Patient Snapshot
- Eliminate the need for your practice to send manual updates to your patient panel

#### SERVICES

- Access Clinical Quality Measures (CQM) reporting tool
- Receive enhanced analytic reporting

#### BENEFITS

- Automate CQM reporting
- Improve your quality measures performance
- Begin preparing for future reimbursement models
- Reduce repeat testing and treatment
- Easily communicate treatment provided at your practice to other providers
- Patient data will appear in Patient Snapshot